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**Nationality: Saudi**

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*Objective*

Looking to obtain more knowledge and new business skills. Provide quality solutions for challenging business problems. Contributing and putting my professional skills to maximum use.

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*Work Experience*

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*10-2021 till present*

**KBR-SL (Kellogg Brown & Root Saudi limited) - Riyadh**

**Training Systems Administrator**

- Managing and Troubleshooting servers (Windows and Linux)
- Managing and Troubleshooting Windows server environment (Active Directory, Exchange, DHCP, DNS, WSUS, WDS, SQL, SCCM)
- Managing and Troubleshooting MacAfee Orchestrator.
- Managing and Troubleshooting Veeam Backup and Replication solution.
- Managing and Troubleshooting security and IPS solutions Cisco ASA, SourceFire, IronPort, F5.
- Managing security alerts and incidents reported by NCA (National Cybersecurity Authority).
- Managing windows VM servers on VMware vCenter and VMware Horizon VDI.
- Managing LMS system and Blackboard Servers.

*5-2016 till 07-2020*

**Olayan Saudi Holding Company - Riyadh**

**IT Project Delivery Manager – Information Technology Department**

- Managing and implementing upgrading server farm infrastructure project.
- Managing and implementing IT servers' migration project
- Managing the project of introducing MS Office 365 to the environment.
- Raising awareness of new Microsoft products such as OneDrive and Teams.
- Managing hybrid environment with AD on premises and on Azure.
- Managing windows VM servers on VMware vCenter.
- Managing server updates using Microsoft SCCM and backup using Veeam backup solution.
- Managing security solution Fortinet, PaloAlto firewalls, Nessus, Nexpose.

*10-2014 till 05-2016*

**Olayan Financing Company - Riyadh**

**IT Support Manager – Information Technology Department**

- Managing IT support team kingdom wide.
- Planning and developing more effective and more efficient ways to support IT users.
- Raising the level of service provided by the support team.
- Raising the professional skills level and training the support team.
- Learning and providing an added value into new IT project through testing and studying new systems.
- Raising the IT awareness for IT users in the group

*03-2014 till 10-2014*

**Airbus Defence and Space – Northern Region of KSA**

**Information Technology System Engineer**

Participating in Formulating Policies, Goals and Proposing Strategies:

- Direct interface from Operations Section to Technical Support Organization in the RHQ for corrective system maintenance situations on regional level through the UHD.
- Contribute to the definition of additional preventive maintenance measures and related documentation based on the extant and futures systems and assist with the improvement of processes and procedures.
- Oversee and guide the System Administrators team and the Technical Support team in their duties.

Executive and Technical Duties:

- Technical monitoring of the C2ISR system operation (HW, SW) for the Region.
- Analyze, comment and evaluate SHQ technical status reports for the system.
- Provide technical advice and backup for the System Administrator at SHQ's.
- Initiate additional logistic and maintenance support for the SHQ with the Logs Duty Officer.
- Monitoring and functional checks at shift take-over and periodically during duty period.

08-2011 till 03-2014

**CompuDock for Information Technology and Communication - Riyadh  
Datacenter Specialist**

Responsibilities:

- Datacenter consulting services for clients and designing and implementing datacenter infrastructure.
- Implementing and configuring datacenter servers (Windows, Linux) with various databases (Oracle Databases and MS SQL server) and various network devices (routers, switches and firewalls.)
- Providing customers with solutions with their challenging business difficulties.
- Troubleshooting datacenter server and network problems and providing customers with solutions.

05-2010 till 05-2011

**Arab National Bank - Riyadh**

**Program Specialist / Oracle Database Administrator – Systems Services Department**

Projects Handled:

- Datacenter Migration Project: planning and implementing database migration to new datacenter.
- Upgrading Oracle Databases: planning and upgrading databases from Oracle10g to 11g and 9i to 10g.
- Database Migration to Unix OS: planning and migrating databases from Windows OS to Unix OS.
- Testing, Planning and Implementing Oracle Database CPU patches.

Daily responsibilities: (DBA responsibilities including)

- Monitoring Oracle Enterprise Grid control. Monitoring and maintaining Oracle databases.
- Implementing new database objects and planning and monitoring DBs capacity and space requirements.

06-2006 till 04-2010

**Olayan Financing Company - Riyadh**

**Desktop Administrator – Business Information Systems Department**

Projects Handled:

- Upgrading Network Infrastructure Project (installation and configuration of the switches).
- Rearranging Active Directory OUs Project
- Data Center Expansion Project

Daily responsibilities:

- Installing, administrating and troubleshooting server and computer problems (hardware and software).
- Administrating ERP solutions and business intelligent software (MS Great Plains, QAD MFG/Pro)
- Installing and troubleshooting network communications problems (routers, switches and firewalls).
- Working with Windows Server 2003 Active directory and Exchange Sever 2003.
- Training new recruits in the department and dealing with consultants and vendors.

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*Training*

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PMI-PMP Project Management Professional  
PMI-RMP Project Risk Management  
Cobit 2019 Foundation  
EC-Council: CEHv10  
CompTIA Security+ 501  
OCP- Oracle Certified Professional 11g  
MCSE – Microsoft Certified Systems Engineer.  
CCNA – Cisco Certified Network Associate.

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*Education*

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2017 – Expected graduation February, 2023

**Saudi Electronic University, Riyadh**

**Pursuing Bachelor Degree in Information Technology**

2002-2005

King Fahd University of Petroleum and Minerals, **Hail Community College**

**Associate Degree of Applied Science – Electrical Engineering**

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*Languages*

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- English fluently: Speak, read and write.

- Arabic natively: Speak, read and write.

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*Skills & Abilities*

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- Specialist computer skills.

- Communication skills.

- Problem solving.

- Planning and organizing.

- Coordination skills

- Systematic and analytical thinking.

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*Personal Characteristics*

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- Flexibility & adaptability.

- Willingness to assume full responsibility.

- Service quality and user satisfaction oriented.

- Performing a variety of duties.

- Open for cooperation

- Able to operate under pressure.