

IBRAHIM SULTAN ASIRI

Management Information System

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SUMMARY

A university student majoring in Management Information Systems, seeking practical experience through a training opportunity. Possesses experience in customer service and efficiently solving problems, along with strong communication and teamwork skills. Aims to apply academic knowledge in a productive work environment.

EDUCATION

Imam Muhammad Ibn Saud Islamic University | Saudi Arabia

2020 - present

Bachelor's degree in Management Information System

- I have a background in programming languages such as C++ and HTML.
- Understand business analytics and its applications.
- principles of management related to human resources, supply chain management, and total quality management

EXPERIENCES

- **Sajdah Global Trading - Customers Services**

Significant experience in customer service roles, including handling inquiries, calls, and complaints.

- **Jasch Technical Services Company - Customer Services**

Experience in data entry, record keeping, scheduling, and report preparation and they give me very good experience at "KAJD".

OTHER

- **Certifications & Courses:**

- Data Fundamentals | IBM
- Projects Management | Imam Muhammad Ibn Saud Islamic University
- Human Resource Management | TeraCourses
- Microsoft Excel | Maaref

- **Technical Skills:**

- SQL (Database Management).
- Programming Languages (HTML, C++, JavaScript).
- Microsoft Office (Excel, Word, PowerPoint).
- Google Application (Forms, Drive, Meet)

- **Soft Skills:**

- Communication.
- Collaboration.
- Creative Thinking.
- Time Management.
- Strategic Thinking.
- Problem Solving.

- **Languages:** Arabic, English