

# Munira Alhafi

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## Summary

Self-motivated and detail-oriented senior technical support student with a strong work ethic and a passion for excellence, always seeking opportunities for personal and professional growth. I'm excited to join a dynamic team and contribute to IT support operations. My goal is to learn, grow, and make a meaningful impact while pursuing professional development opportunities.

## Skills

VMware Workstation 17 Player | Cisco Packet Tracker | Eclipse IDE | Learner and listener | Teamwork | Multi Task | Communications

## Education

College of Technology , Technical support , Graduation 2025, Technical and Vocational Training corporation, Riyadh  
GPA: 4.17

## Project

Smart Trolley : The project aims to shorten the time and effort for accounting through the smart shopping cart without the need to wait through a simple screen where the product is accessed to be accounted for with a bank card and the cart cover is opened electronically to enter the product, and in the event of a desire to return the product, the product return button is set under the name of product return and is distributed to product return

## Courses

- Partner: NDG Linux Essentials , CISCO
- CCNA R&S: Introduction to Network , CISCO
- IT Essentials 7 , CISCO
- CCNA R&S: Routing and Switching , CISCO

## Languages

Arabic  
English