

Integrated Management Systems Policy

This policy aims to ensure the implementation of the integrated administrative systems requirements within GASTAT by tracking and following up to achieve the strategic objectives of the organization and maintain the satisfaction of the beneficiaries through the provision of high-quality services and full compliance with the regulatory and legislative requirements by:

- 1.** GASTAT provides the highest quality in all its services by adhering to the integrated management system and applying the best practices by following international standards.
- 2.** GASTAT ensures that it meets the needs of its beneficiaries and guarantees the continuity of critical operations during emergencies and disruptions, whilst managing projects and legal contractual risks.
- 3.** GASTAT guarantees 24/7 access to information securely and efficiently, focusing on protecting sensitive information from threats and breaches.
- 4.** GASTAT continuously reviews the integrated management systems application for processes and procedures improvements, to achieve the goals of digital transformation and the kingdom's Vision 2030.
- 5.** GASTAT is committed to implementing policies, standards, and regulations related to compliance through quality procedures, information security, business continuity, and compliance management. which is enhanced by internal communication to ensure adherence.
- 6.** GASTAT complies with the legal requirements and legislation issued by the Kingdom of Saudi Arabia, including laws related to governance, cybersecurity, data protection, and risk management.
- 7.** GASTAT defines strategic and operational objectives relevant to integrated management systems and frequently monitors and updates them to guarantee the highest efficiency and effectiveness.
- 8.** GASTAT enhances internal audit processes and takes corrective actions to ensure continuous improvement.
- 9.** GASTAT commits to develop its employees' skills and competencies through continuous training and raising the culture of collaboration and innovation to achieve defined objectives.
- 10.** GASTAT raises awareness among all its internal and external employees about the importance of integrated management systems policies and the importance to adhere to them for better customer satisfaction.
- 11.** GASTAT ensures the establishment of key performance indicators for the effectiveness of the integrated system and evaluates performance with frequent reviews for continuous improvement.
- 12.** GASTAT regularly reviews policies and procedures at planned intervals to ensure their ongoing effectiveness and efficiency.